

Duo Push: The Easiest Way to Authenticate Multifactor Authentication at UofSC

Duo Push is fast, convenient, the most secure, and the cheapest way to authenticate to university systems. Users can use Push if they do not have cell service, and it works in any country. When using Push, there is no need to wait for receipt of a phone call or text message.

To use **Duo Push**, all you need is the Duo Mobile app installed and activated.

Why is Push the preferred authentication method?

It's quicker than a text or a phone call



- Authenticating with a text message requires waiting to receive the text, reading a passcode, and then typing it in.
- Phone calls require actually answering the phone, listening to the recording, and using the dial pad to approve the login.
- Duo Push is as simple as touching the screen of your smartphone.

It's more secure



- Duo Push uses cutting-edge end-to-end encryption that SMS and phone calls can't.
 - The Duo Push screen displays detailed information about the application and source device that initiated the authentication request.
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Frequently Asked Questions

How much data does a Duo Push use?

- *Almost none.* 500 pushes to your device will use 1 MB of data in total. This is roughly equivalent to loading one webpage on your smartphone.

If I install the app, can Duo or the university see information stored on my phone?

- No. The app has no more access or visibility into your phone than any other app. Duo Mobile cannot read your emails or track your location, it cannot see your browser history, and it requires your permission to send you notifications. Lastly, Duo Mobile cannot remotely wipe your phone.

Why does the Duo Mobile app need to access my camera?

- Duo Mobile only accesses your camera when scanning a QR code during activation.

What if I don't have a Wi-Fi connection or cellular reception?

- No problem. Tap the (iOS) or (Android) icon in the Duo Mobile app to generate an authentication passcode. *You do not need an internet connection or a cellular signal to generate these passcodes.*

What if I have questions?

- The answers to many frequently asked questions can be found at sc.edu/multifactor. If you need additional assistance, contact the Service Desk at (803) 777-1800.